



# NAIROBI SERENA HOTEL

*A member of  
The Leading Hotels of  
the World*



THE LEADING HOTELS  
OF THE WORLD®

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. A member of the 'Leading hotels of the World' Nairobi Serena offers exceptional standards of accommodation, service and amenities.

**General Manager  
Daniel Kangu**

#### Direct contact

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## GUEST ROOM INFORMATION

### Current number of rooms - 199

- Deluxe Rooms (STQ)– 159
- Deluxe Balcony Rooms (STQB) - 4
- Club Rooms (CR) – 10
- Superior Rooms (SRM) – 5
- Corner Suites (CSS) - 6
- Garden Suites (GST) – 3
- Executive Suites (EST) – 4
- Business Suites (BST) – 9
- Lamu Suite (LMS) – 1
- State Suite (SST) - 1

### CHECK-IN/CHECK-OUT FACILITIES

- Check-in 1200Hrs
- Check-out 1000Hrs
- Late Check-out\*

### LOCATION & HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- Jomo Kenyatta Internal Airport - 18 KM
- Wilson Airport – 7 KM
- Taxis & Shuttle Services available \*
- Limousine Services available \*

### ROOM AMENITIES

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making Machine
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi charge power outlets

### GUEST SERVICES

- House Doctor on call – 24Hrs \*
- Duty Manager – 24Hrs
- Laundry & Valet Services \*
- Concierge & Porter Services
- Complimentary Local Newspaper

### HOTEL SPECIAL FEATURES

- Executive/Business Lounge
- Hypoallergenic Room
- PWD (Persons With Disability) friendly room
- Unisex Hair Salon \*
- Gift Shop, News-stand
- Patisserie, gelateria, coffee bar & teashop
- Extensive gardens
- Heated swimming pool
- Car Park with valet services

- Cater for special dietary needs (Vegetarian, kosher, gluten free) with advance notice
- Modern Boss IP CCTV cameras throughout the hotel premises and parking areas

### FAMILY FRIENDLY

- Babysitting, children's dining/menus on request
- Extensive gardens and grounds

### DINNING & BARS

- Mandhari fine-dining experience and Mediterranean terrace
- Café Maghreb – All day dining restaurant
- H&S Pan- Asian Restaurant
- The Bambara Lounge
- Aksum Bar – The Ethiopian Inspired Bar
- The Pool Bar
- Room Service

### IN-HOUSE ACTIVITIES

- Maisha' Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Massage Services \*
- Detox and aromatherapy treatments \*
- Art, Cultural and Heritage tour of the Hotel

### BUSINESS CENTRE SERVICES

- Travel Support – For flights Reconfirmations/Bookings
- Secretariat Services \*

### MEETINGS & EVENTS

- Interactive state-of-the-art conference/banquet rooms
- Meeting/breakout rooms
- Free Wi-Fi connectivity for delegates
- Delegate registration Desk on request
- Events management
- Wedding Receptions

### PLACES OF INTEREST

- The Daphne Sheldrick Elephant Orphanage
- The AFEW Giraffe Centre
- Karura Forest Nature Trek
- Kenya National Theatre
- National Museums of Kenya
- The Railway Museum
- Animal Orphanage
- Nairobi Safari walk
- Karen Blixen Museum
- Masai Market
- Nairobi National Park
- Golf nearby (Arranged through concierge)

**NB: \* CHARGEABLE**