



NAIROBI SERENA HOTEL

*A member of
The Leading Hotels of
the World*



THE LEADING HOTELS
OF THE WORLD °

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. A member of the 'Leading hotels of the World' Nairobi Serena offers exceptional standards of accommodation, service and amenities.

**General Manager
Daniel Kang'u**

Direct contact

Nairobi Serena Hotel

P.O. Box 46302-00100 Nairobi, Kenya Tel:
(+254-20) 282 2000 or 732 124 000 Email:

nairobi@serena.co.ke Web:

www.serenahotels.com

Kenya

Serena Sales Centre, Nairobi
Williamson House, 4th Floor
4th Ngong Avenue

Tel: (+254-20) 284 2333, 732 123 333

Email: cro@serena.co.ke

Reservations Tanzania Arusha Central

Reservations Tel: (+255-27) 254 5555, 250

4153 Email: reservations@serena.co.tz

Johannesburg

Tel: (+27-11) 021-2607/8/9, 465 0808

Email: reservations@serenahotels.co.za

www.serenahotels.com

GUEST ROOM INFORMATION

Current number of rooms - 199

- Deluxe Rooms (STQ)– 156
- Deluxe Balcony Rooms (STQB) - 4
- Club Rooms (CR) – 10
- Superior Rooms (SRM) – 5
- Corner Suites (CSS) - 6
- Garden Suites (GST) – 3
- Executive Suites (EST) – 4
- Business Suites (BST) – 9
- Lamu Suite (LMS) – 1
- State Suite (SST) - 1

CHECK-IN/CHECK-OUT FACILITIES

- Check-in 1200Hrs
- Check-out 1000Hrs
- Late Check-out*

LOCATION & HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- Jomo Kenyatta Internal Airport - 18 KM
- Wilson Airport – 7 KM
- Taxis & Shuttle Services available *
- Limousine Services available *

ROOM AMENITIES

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making Machine
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi charge power outlets

GUEST SERVICES

- House Doctor on call – 24Hrs *
- Duty Manager – 24Hrs
- Laundry & Valet Services *
- Concierge & Porter Services
- Complimentary Local Newspaper

HOTEL SPECIAL FEATURES

- Executive/Business Lounge
- Hypoallergenic Room
- PWD (Persons with Disability) friendly room
- Unisex Hair Salon *
- Gift Shop, News-stand
- Patisserie, gelateria, coffee bar & teashop
- Extensive gardens
- Heated swimming pool
- Car Park with valet services

- Cater for special dietary needs (Vegetarian, kosher, gluten free) with advance notice
- Modern Boss IP CCTV cameras throughout the hotel premises and parking areas

FAMILY FRIENDLY

- Babysitting, children's dining/menus on request
- Extensive gardens and grounds

DINING & BARS

- Mediterranean terrace
- Café Maghreb – All day dining restaurant
- H&S Pan- Asian Restaurant
- The Bambara Lounge
- Aksum Bar – The Ethiopian Inspired Bar
- The Pool Bar
- Room Service

IN-HOUSE ACTIVITIES

- Maisha Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Massage Services *
- Detox and aromatherapy treatments *
- Art, Cultural and Heritage tour of the Hotel

BUSINESS CENTRE

SERVICES •

- Secretariat Services *

MEETINGS & EVENTS

- Interactive state-of-the-art conference/banquet rooms
- Meeting/breakout rooms
- Free Wi-Fi connectivity for delegates
- Delegate registration desk on request
- Events management
- Wedding Reception

PLACES OF INTEREST

- The Daphne Sheldrick Elephant Orphanage
- The AFEW Giraffe Centre
- Karura Forest Nature Trek
- Kenya National Theatre
- National Museums of Kenya
- The Railway Museum
- Animal Orphanage
- Nairobi Safari walk
- Karen Blixen Museum
- Masai Market
- Nairobi National Park
- Golf nearby (Arranged through concierge)

NB: * CHARGEABLE